Digital Collections Search Tips

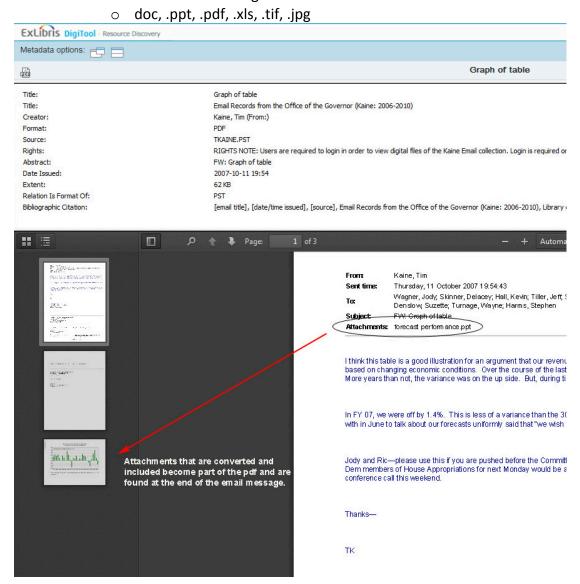
VIEWING ATTACHMENTS

You'll notice that, as in a regular email, there is an "Attachments:" field in the header of the email PDF. This indicates that there was an attachment as part of the original email message.

Email attachments are handled two different ways depending on the format of the attachment.

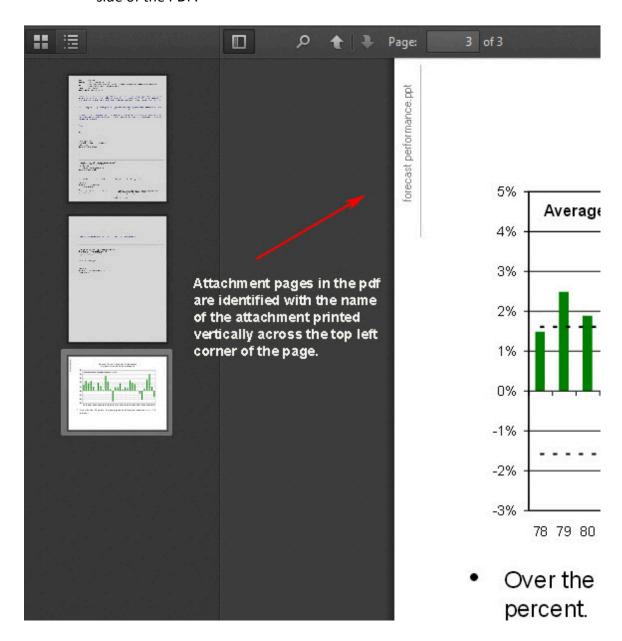
Most attachments have been converted and are attached to the end of the email message.

This includes the following formats:





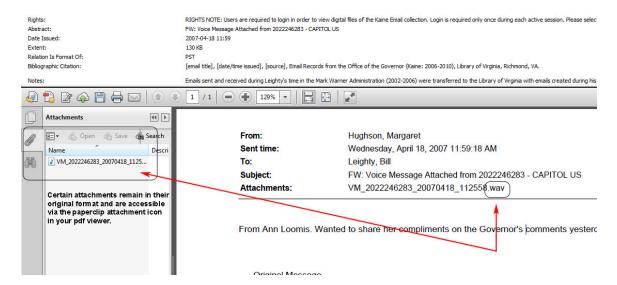
• When scrolling through the email message, you'll note the attachment by the filename along the left side of the PDF:





If you don't see the attachment at the end of the email message, the attachment is probably linked in the PDF.

- This method generally occurs with the following formats:
 - o .zip, .wmv, .pub, .vcf, .mdb, .wav, .mp3



NOTE: Some browsers require settings adjustments in order to view PDF attachments this way.

Generally, Apple Safari and Microsoft Internet Explorer will not need settings adjustments.

However, Mozilla Firefox and Google Chrome may. The following are examples and may apply only to specific versions of each browser.

FIREFOX:

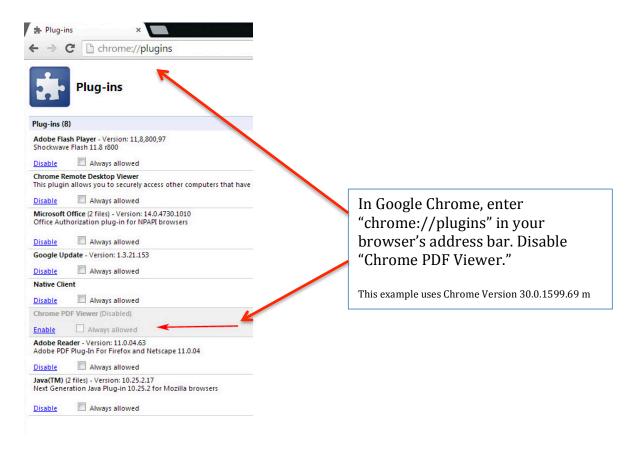


From the Firefox menu bar, select "Tools" and "Options". Click to update "Applications" – Your Portable Document Format (PDF) setting should be either "Use Adobe Acrobat (in Firefox)" or "Use Adobe Reader (default)".

Firefox ver. 22.0 was used in this example.



CHROME:



As always, if you run into trouble with your browser and these tips are not helpful, please consult the great and knowledgable Internet for assistance. There are really helpful people out there. That's how we figure a lot of this stuff out, and we're not afraid to admit it!